DON LOUIE GALLEGOS

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SUMMARY

Software Developer with experience in Azure cloud services, C#, .NET, DevOps (CI/CD), front-end web technologies (HTML, CSS, JavaScript), and post-production support. I am excited to join a collaborative team where I can further develop my skills, tackle challenging problems, and create exceptional user experiences.

EXPERIENCE

Integration & Application Development Analyst · December 2024 – Present
The Virtual IT Professional · *Philippines, Remote*
- Designed and developed a cloud-based solution leveraging **Microsoft Azure**, **Power Automate**, and **Power BI** to optimize operations and enhance real-time analytics.
- Implemented integration solutions by connecting multiple platforms—such as Shopify, Square, and Connecteam—and orchestrating workflows with **Microsoft Azure Logic Apps and Data Factory**.
- Enhanced post-production support via **Freshdesk** by prioritizing customer SLA compliance and, when necessary, developing targeted automation workflows to improve service delivery.

Integration & Application Development Analyst · April 2024 – December 2024
Interprit · *Philippines, Remote*
- Developed a cloud-based solution on **Microsoft Azure** with **C#**, **.NET**, and **Bicep templates**.
- Managed **Azure DevOps** deployments (build, test, CI/CD) and used **Postman** alongside the **Gauge** framework for automated testing.
- Built custom **HubSpot** modules (**HUBL**, **HTML**, **CSS**, **JavaScript**) for the company website and provided post-production support via **Freshdesk**, creating automated workflows for improved efficiency.

Associate Application Developer · February 2023 – April 2024
Accenture · *Bonifacio Global City, Taguig*
- Gathered requirements, designed solutions, and authored technical documentation in line with project objectives.
- Developed front-end functionality using **JavaScript** and **CSS** while integrating back-end data models with **SQL**.
- Conducted unit, integration, and user acceptance testing, ensuring seamless deployments from Development through QA to Production.

Software Developer Intern · March 2022 – June 2022
Creotec Philippines Inc. · *Laguna Technopark, Biñan*
- Created *HelloPassenger*, a mobile attendance system built with **C#**, **Unity**, and **Google Firebase**, automating manual shuttle processes.
- Conducted end-to-end testing of an e-learning mobile game for elementary students—evaluating functionality, usability, and educational effectiveness—while designing visually engaging, user-friendly interfaces in **Figma** with a focus on seamless navigation and robust UX principles.

SKILLS

Programming & Scripting: C#, JavaScript, HTML, CSS

Frameworks & Tools: .NET, Node.js, Gauge, Material-UI, Bootstrap, Tailwind CSS, Docker, Git, Postman

Cloud & DevOps: Microsoft Azure, Azure DevOps

Automation & Analytics: Power Automate, Power BI

Help Desk & Support: HubSpot, FreshDesk

IDEs & Editors: Visual Studio, VS Code, JetBrains Rider

Design & Prototyping: Canva, Figma, Adobe Photoshop, Adobe Illustrator

SIDE PROJECTS

Devocify · March 2025 - Present
Co-Founder & Project Lead · *San Fernando City, La Union*
- A small-scale initiative focused on creating and designing digital solutions for local businesses. This project serves to sharpen our technical expertise while giving back to the community through practical, real-world problem-solving.

EDUCATION

Lorma College · June 2022
Bachelor of Science in Information Technology · *Urbiztondo, San Juan*
- Awarded Best IT Programmer Batch 2022; Consistent Dean's Lister from 1st Year to 4th Year.